

COMPLAINTS CONCERNING STAFF OR PROGRAMS

Constructive criticism can be helpful to the NWESD 189. At the same time, the Board has confidence in its staff and programs and shall act to protect them from unwarranted criticism or disruptive interference. Complaints received by the Board, or a Board member, shall be referred to the Superintendent for investigation.

The Superintendent shall develop procedures to handle complaints concerning staff or programs. Complaints regarding instructional materials should be pursued in the manner delineated by Policy 2020, *Selection of Instructional Materials*.

First Reading: 11/16/77 (as 1210)  
Second Reading: 12/18/91 (as 1210)  
Revised: 04/25/01 (recodified 4220)

Reference:  
RCW 28A.310.180  
RCW 28A.310.210  
RCW 28A.405.300  
RCW 42.30