On-Call Software Support Analyst

Northwest Regional Data Center (NWRDC)

2121 W. Casino Road
Everett, WA 98204

Position Summary

The On-Call Software Support provides consultation, support and resolution of client problems in the use of the Skyward application software to ensure that client needs and information requirements are met. They provide mid-level knowledge of the Skyward software applications to interface with outside agencies.

Qualifications

This is a mid-level analyst position requiring related college training or computer-related customer application support. Experience working as a Skyward Software Support Analyst is required.

Bachelor's Degree in Education, Accounting, Business, Information Systems, Computer Science or other related field or equivalent education and work experience which provides the skills, knowledge, and abilities to perform the essential functions of the job.

The ideal candidate will have a working knowledge of:

- Windows, Mac, or current operating systems
- Microsoft Office Tools including Excel, Word, and Outlook
- Report Builders
- Skyward School Management Software

How to Apply

Submit a complete application at nwesd.org/jobs. Applications for this position must include:

- Letter of Interest
- Resume

Questions?

Contact us by email at jobs@nwesd.org or by phone at (360)299-4057