TPEP AND SYSTEM RELIABILITY: WINTER, 2015



SESSION NORMS

- Pausing
- Paraphrasing
- Posing Questions
- Putting Ideas on the Table
- Providing Data
- Paying Attention to Self and Others
- Presuming Positive Intentions



SESSION LEARNING TARGETS PARTICIPANTS WILL...

• Understand the Continuous Improvement Process and its role with the District TPEP Leadership Team.

- Understand the current TPEP landscape of their District Team and District Staff.
- Identify a data-driven process to locate gaps within a system and develop a plan to address those gaps.

ON A POST IT OR NOTE CARD, JOT.....

- What are three words which emerge if you think of the following:
 - Toyota
 - Honda
 - Subaru



CONTINUOUS IMPROVEMENT: DEMING

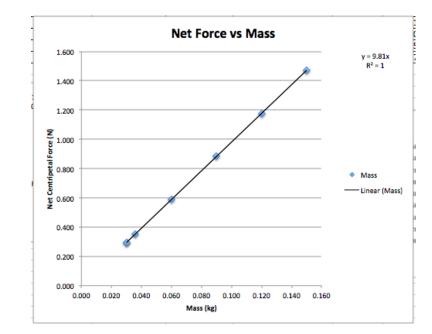
• Japan post-WW2: Toyota

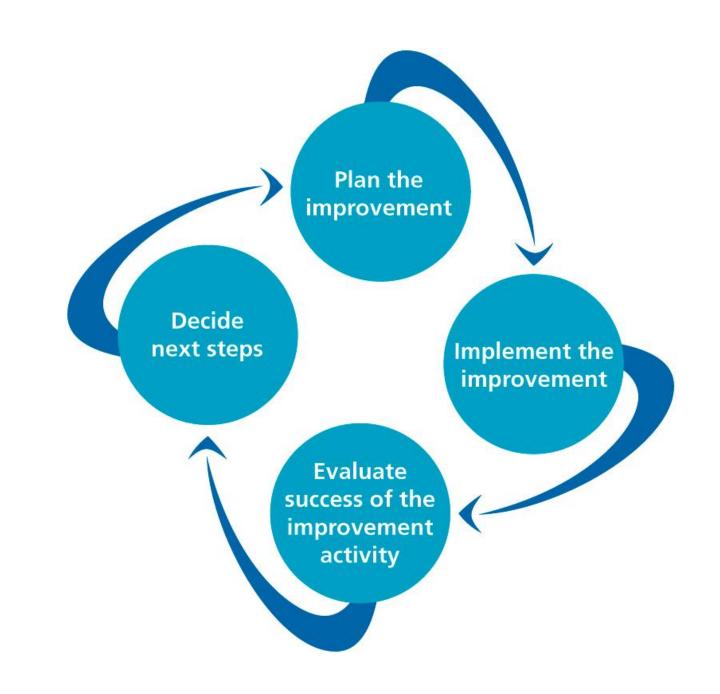
• USA in 1981: Ford

You can expect what you inspect. (Deming)

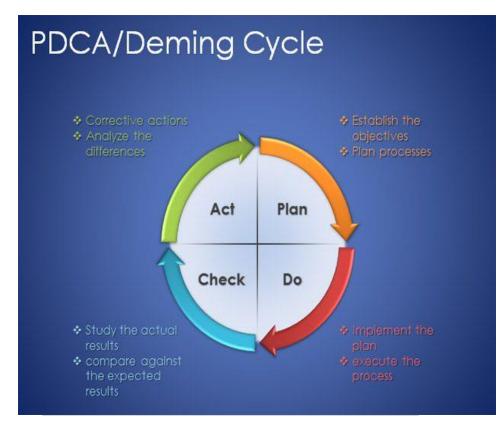
What does variation try to tell us about a process or a system?

In God we trust; all others must bring data.





DEMING'S PDSA CYCLE: EMBEDDED IN THE CONTINUING System



Plan
Do
Check/Study
Act
Analyze
Plan again
....

CONTINUOUS IMPROVEMENT

- Build a quality (continuous improvement) culture. Positive and Constructive.
- Drive out fear.
- Provide organization-structural assurance for continuing feedback system.
- Respond to customers needs and solve problems timely.
- Standardize the procedure and continuously improve it.

PROBLEM SOLVING FOR TPEP: YOUR CONTINUOUS EFFORT

- 1. Identify problems as an opportunity
- 2. Analyze the problem: to find root causes
- 3. Develop optimal and cost effective solutions
- 4. Implement changes: system wide
- 5. Study the results: worked or not? Need adjustment?
- 6. Standardize solution: Keep problems from reoccurring.

YOUR TPEP PD PLAN What do you recall about...

• The Plan?

• Your Role?

• Record for 10 minutes



LEARNING FROM OUR TEAM DATA

Sieve of Eratosthenes (10×10)

	2	3	4	5	6	7	8	9	10	Primes:
11	12	13	14	15	16	17	18	19	20	2, 3, 5, 7, 11, 13, 17
21	22	23	24	25	26	27	28	29	30	11, 13, 17 19, 23, 29
31	32	33	34	35	36	37	3 8	39	40	31, 37, 41
41	42	43	44	45	46	47	48	49	50	$\begin{array}{c} 43,47,53\\ 59,61,67\end{array}$
51	52	53	54	55	56	57	58	59	60	71, 73, 79
61	62	63	64	65	66	67	68	69	70	83, 89, 97
71	72	73	74	75	76	77	78	79	80	
81	82	83	84	85	86	87	88	89	90	
91	92	93	94	95	96	97	98	99	100	

 $|\mathsf{K}| < ||\mathsf{A}|| > ||\mathsf{A}|| - ||\mathsf{A}|| + ||\mathsf{A}|| = ||\mathsf{A}|| + ||\mathsf{A}|| +$

Needed: Heterogeneous groups of 3-5

A recorder

Your reflections

20 minutes

Report out: what are 2-3 ideas to remember?

LEARNING FROM OUR TPEP SURVEY DATA: INITIAL ANALYSIS

Rules of Engagement:

Follow your norms Work in heterogeneous pairs Examine all displays Use the protocol predict observe infer

DISTRICT TPEP SURVEY: PREDICTIONS

What do I think the results will be re :

- 1. Knowledge of the work of the TPEP Leadership team?
- 2. Understanding of the IFW?
- 3. Understanding of the selfassessment process?
- 4. Understanding of the Goal Setting process and tools?
- 5. Knowledge of the PD plan made by the TPEP Leadership team?

From these Groups:

- Admin
- Teachers
- T:
 - Comprehensive
- T: Focused

FOR THE NEXT 60-70 MINUTES.....

Rules of Engagement:

Follow your norms Work in heterogeneous pairs Examine all displays Use the protocol predict observe infer Take your break as you need it

DONE? ONE ADDITIONAL ANALYSIS STEP...

- Each pair examines notes for 1-2 Data Summaries (Use the **INFERENCES** Page)
- That pair prepares a poster report to the group for each Data Summary, to include :

What top 1-2 **messages** from the data?

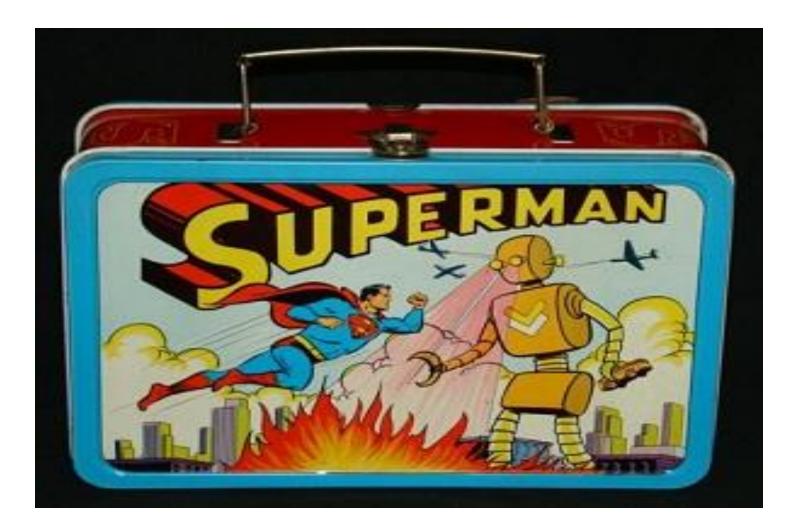
What **good news**?

What top 1-2 **opportunities** exist for future actions?

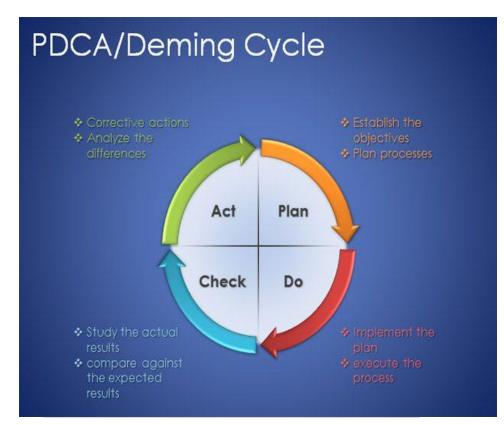
• 20 minutes to create reports

• Report out

LUNCH!



DEMING'S PDSA CYCLE: EMBEDDED IN THE CONTINUING System

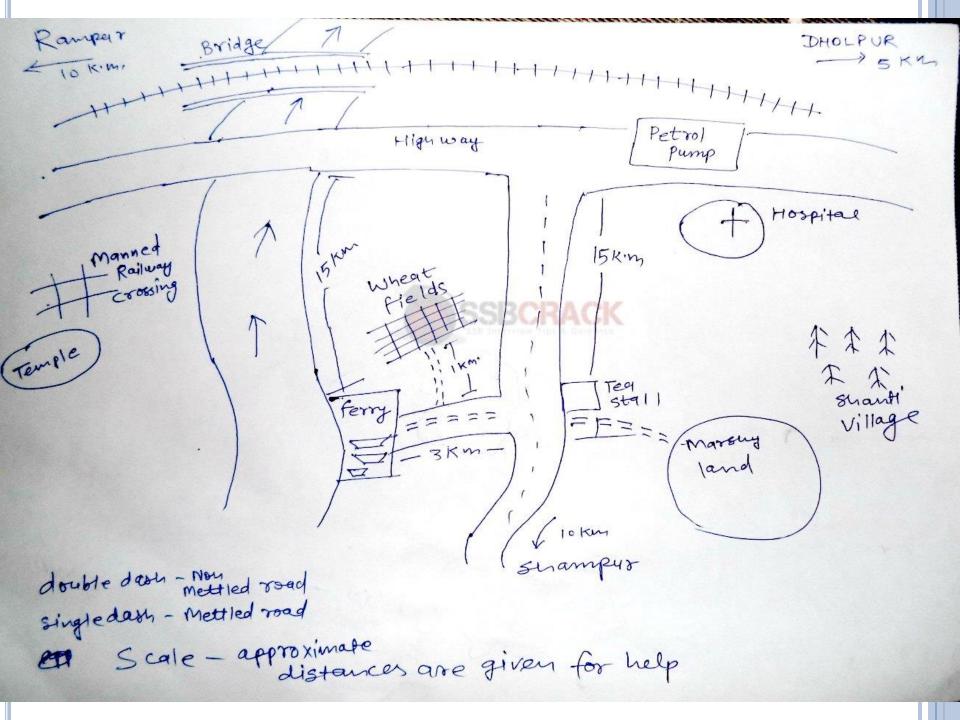


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Analyze
Plan again
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WHAT NEXT?

You have planned and done. You have studied. Now...what are the opportunities?

✓ Action planning.
✓ Communication of the plan.
✓ Persistence in monitoring the plan.
✓ Making Data part of the monitoring.



THANKS!!

Evaluations Clock Hours

